Online LOMC Features

- **Access**
  - www.fema.gov/online-lomc
  - www.hazards.fema.gov/femaportal/onlinelomc/signin
  - www.hazards.fema.gov

- **Key Features**
  - Live Chat
  - FAQ
  - Help Text
  - Contact FMIX

- **By clicking “Contact FMIX,” you open the FMIX website in a separate window:**

  https://www.floodmaps.fema.gov/fhm/fmx_main.html
Start or review an Application

Once the user creates a LOMC request, the assigned case number will be displayed here.

Users can sort by ‘Application ID’ or ‘Status’ if they have multiple LOMC requests.

Adobe Acrobat Reader required to view certain documents. Click here to download plug-ins.
Additional Forms & Requirements

Find the complete checklist of required documents to upload here

Browse your desktop and upload documents here

Access the Elevation Form here
Supporting Documents and Upload

- Mandatory items that must be selected and uploaded will be indicated
- These items will vary depending on the LOMC type
- Select ‘Upload’ to attach the scanned documents
- Other supporting documents may also be provided
### Additional Forms by LOMC Type

<table>
<thead>
<tr>
<th>Additional Form</th>
<th>Where is this document</th>
<th>LOMA</th>
<th>CLOMA</th>
<th>LOMR-F</th>
<th>CLOMR-F</th>
<th>LOMR</th>
<th>CLOMR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elevation Form or Existing Elevation Certificate*</td>
<td>Within Online LOMC application</td>
<td>•</td>
<td>•</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>FIRM Panel or FIRMette</td>
<td>MSC Store</td>
<td>•</td>
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<td></td>
</tr>
<tr>
<td>(A) Subdivision Plat Map or (B) Property Deed with Tax Assessor’s Map or other suitable map</td>
<td>County/Parish Clerk, Recorder, or Registrar of Deeds for the Community</td>
<td>•</td>
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<tr>
<td>Community Acknowledgement Form</td>
<td>Within Online LOMC Application</td>
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<td>**</td>
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<tr>
<td>ESA Compliance Document</td>
<td>Contact National Marine Fisheries Service, U.S. Fish and Wildlife Service, state wildlife agency office or independent biologist</td>
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<tr>
<td>Riverine Hydrology and Hydraulics Form</td>
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<tr>
<td>Riverine Structures Form</td>
<td>FEMA.gov Library</td>
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<tr>
<td>Coastal Analysis Form</td>
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<tr>
<td>Alluvial Fan Flooding Form</td>
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</table>

* NOTE: If the request is to make a determination on the structure and an NFIP Elevation Certificate has already been completed for this property, it may be submitted in lieu of the Elevation Form. Check with your community to see if an Elevation Certificate is already on file for your property or structure.

**Community concurrence is required for LOMRs and CLOMRs; however, the Community Acknowledgement Form is not used.
Upload Supporting Documents

- After uploading documents, select ‘Back to Supporting Documents’ to continue.
- Selecting ‘Generate Project’ will officially submit your LOMC request to FEMA.

Penalty Clause: All data and documents supporting this request are being kept on file in case they need to be referenced in the future. The information transmitted in this application and any required documents submitted in support of this request are correct to the best of my knowledge. I understand that a false statement may be punishable by fine or imprisonment under Title 18 of the United States Code, Section 1001.

I certify that I have provided truthful information.
Project Submission Details

- After you generate a project, you will get a case number (different than an Application ID).

Confirmation email from no-reply@riskmapcds.com

Log back into Online LOMC to view your application’s status

You will receive a confirmation e-mail shortly regarding your case creation. Please be sure to login to Online LOMC with your registered e-mail address and check periodically for status updates on this case.
### Status of Application

<table>
<thead>
<tr>
<th>Request Data/Fee</th>
<th>FEMA is requesting additional data after receiving the application</th>
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</thead>
<tbody>
<tr>
<td>Suspended</td>
<td>Application was suspended because the additional data was not submitted to FEMA within the allotted timeframe</td>
</tr>
<tr>
<td>Continue</td>
<td>The applicant has not yet submitted the request</td>
</tr>
<tr>
<td>In Progress</td>
<td>The application and supporting documents are being reviewed by FEMA</td>
</tr>
</tbody>
</table>
Application ID on Status Page

Click an Application ID to open a summary of your application and supporting documents.

View the supporting documents you uploaded.

View a summary of the information you submitted.
Common Issues

- What common factors could slow down the processing of a LOMC application?

  1. Submission of an unrecorded Deed or Plat
  2. Submitting the request without elevation data
  3. Submission of unknown or corrupt files
  4. Scanned data that is missing required information
Resources

- For more information on flood insurance, LOMCs, and Online LOMC, please visit these additional resources:
  - Online LOMC fema.gov webpage
  - Online LOMC FAQ
  - Online LOMC Fact Sheet
  - Amendments and Revisions webpage
  - FloodSmart – Official site of the National Flood Insurance Program
Questions and Answers
Moving to Digital Maps
Objectives

To help you better understand…

- What digital products are available?
- How do I access the digital products?
- What digital tools are available for viewing/using the product?
- Which digital product is right for me?
- How do I access and use the digital tools?
- What if I want more information or need technical support?
What digital map products are available and how do I access?
FEMA’s Digital Map Products

- **Flood Insurance Rate Map (FIRM) Scan and FIS**
  - Digital picture of an entire FIRM that provides a simple, convenient alternative to paper maps and are available in common file formats from FEMA's Map Service Center (MSC)
  - Available for download on CD or DVD from the MSC

- **FIRMette**
  - A full-scale section of a FIRM you create yourself that is formatted for standard office printers
  - Create online from any map in FEMA's inventory using the FIRMette – Web tool
  - Create offline from FIRM Scan images you downloaded from the MSC and saved to your computer using the FIRMette – Desktop tool

- **Digital Flood Insurance Rate Map (DFIRM) Database**
  - Digital version of a FIRM that allows much more powerful mapping and analysis than traditional paper products
  - Available for download on CD or DVD from the MSC
  - Designed for use with specialized Geographic Information Systems (GIS) software available both from FEMA (MapViewer – Web and MapViewer – Desktop) or commercial software vendors

- **National Flood Hazard Layer (NFHL)**
  - Database containing digital flood hazard map information, including Letters of Map Change (LOMCs), from all DFIRM databases created for the U.S.
  - Access is free of charge using FEMA’s MapViewer – Web tool, Google Earth™.kmz files, Web Map Service (WMS), WFS, REST and GIS datasets
  - NFHL GIS data available on DVD from the MSC
What digital tools are available for viewing/using the product?
Available Digital Tools

- **FIRMette – Desktop**
  - Desktop software used to view and create a map from a portion of a FIRM Scan

- **FIRMette – Web**
  - Internet software used to view and create a map from a portion of a FIRM Scan

- **MapViewer – Desktop**
  - Desktop software that uses DFIRM databases or NFHL GIS data to view maps, look up attribute information and create custom maps

- **MapViewer – Web**
  - Internet software used to view maps, look up attribute information and create custom maps and reports from the NFHL

- **NFHL and Google Earth™**
  - Software that works with the NFHL Web Map Service (WMS) to show flood hazard data in Google Earth™

- **Express Document Delivery (EDDIE)**
  - Online tool that allows government officials and contractors to easily download digital products from the MSC
Which digital product is right for me?
Users of Digital Products

- **If you prefer to use paper maps…**
  
  ...then you will want to create and use a FIRMette.

  The FIRMette tools make it easy to view and print paper maps. Only basic computer skills, such as e-mailing and browsing the Internet, are required to create and use a FIRMette.

- **If you prefer to work with GIS information…**
  
  ...then you will want to use the DFIRM database or NFHL.
Desktop vs. Web Versions

- **Pros and cons of using the desktop versions of either the FIRMette or MapViewer applications:**
  - Data is loaded on your computer rather than accessed on the internet
  - Offers straightforward access to flood hazard information for a town, county or state
  - Usually faster and easier to use than the Web versions once you save the data to your computer
  - Data can be downloaded or delivered on CD and viewed and printed from a computer

- **Pros and cons of using the Web versions of either the FIRMette or MapViewer applications:**
  - Provides access to data for anywhere in the country, as needed
  - Works on any computer without installing software
  - Data is always the most current
  - User interface can be slower and less convenient
  - Must be connected to the internet to use
## Tools for Viewing/Using Products

<table>
<thead>
<tr>
<th>Tool</th>
<th>FIRM Scans</th>
<th>FIRMettes</th>
<th>DFIRM Database</th>
<th>NFHL</th>
</tr>
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<tr>
<td><strong>FIRMette – Desktop</strong></td>
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<tr>
<td><strong>FIRMette – Web</strong></td>
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<td>X</td>
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<tr>
<td><strong>NFHL and Google Earth™</strong></td>
<td></td>
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<td>X</td>
<td>X</td>
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<tr>
<td><strong>EDDie</strong></td>
<td>X</td>
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<td>X</td>
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</tbody>
</table>
How do I access and use the digital tools?
Register for an MSC Account

- Register for an MSC account on the MSC Web site home page
- Provides the ability to purchase flood map products and receive notifications of upcoming MSC enhancements
- Exempt customers (Federal, state, local government officials and FEMA contractors) can download flood hazard products for free
Accessing the Digital Tools

- The free tools are accessible from the MSC Web site home page, http://msc.fema.gov
- Downloadable fact sheets and user resources are also available from the MSC Web site
FIRMette – Desktop

- Desktop software used to view and create a map from a portion of a FIRM Scan.
- Download application free of charge to your computer from the MSC Web site, [http://msc.fema.gov](http://msc.fema.gov), or order a CD/DVD from the MSC.
- Allows users to create a FIRMette, which is a portion of a FIRM Scan image formatted for printing on standard printers.
- Allows users to search for map panels by address or coordinates, search for and download Letter of Map Changes (LOMCs) for a panel and print full-size FIRMs.
FIRMette – Web

- Internet software used to view and create a map from a portion of a FIRM Scan.
- Provides instant access to flood hazard data everywhere FEMA has mapped flood hazards.
- Suitable for computers with a good internet connection.
- Allows users to create a FIRMette, which is a portion of a FIRM Scan image formatted for printing on standard printers.
http://msc.fema.gov
# Map Search Results

## FEMA issued Flood Maps

<table>
<thead>
<tr>
<th>Map Item ID</th>
<th>Description</th>
<th>Effective Date</th>
<th>Show LOMC</th>
<th>View</th>
<th>Buy</th>
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</thead>
<tbody>
<tr>
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<td>08/28/2008</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>LOMC</td>
<td>06-01-B041V-090069</td>
<td>08/29/2008</td>
<td></td>
<td></td>
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<tr>
<td>LOMC</td>
<td>10-01-0135A-090069</td>
<td>01/07/2010</td>
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<tr>
<td>LOMC</td>
<td>09-01-1128A-090069</td>
<td>07/23/2009</td>
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<tr>
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<td>09-01-1128A</td>
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</tbody>
</table>

File Download

Do you want to open or save this file?

- Name: 10-01-0135A-090069.pdf
- Type: Adobe Acrobat Document, 87.3KB
- From: edd.msc.fema.gov

Open  Save  Cancel

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?

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FEMA Map Service Center, P.O. Box 1038 Jessup, Maryland 20794-1038 Phone: (877) 336-2627
Adobe Acrobat Reader required to view certain documents. Click here to download.
Federal Emergency Management Agency
Washington, D.C. 20472

LETTER OF MAP AMENDMENT
DETERMINATION DOCUMENT (REMOVAL)

<table>
<thead>
<tr>
<th>COMMUNITY AND MAP PANEL INFORMATION</th>
<th>LEGAL PROPERTY DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOWN OF OLD SAYBROOK, MIDDLESEX COUNTY, CONNECTICUT</td>
<td>Lot 2, as shown on the Plat, recorded as Document No. 1550, in the Office of the Town Clerk, Town of Old Saybrook, Connecticut</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COMMUNITY</th>
<th>COMMUNITY NO.: 090069</th>
</tr>
</thead>
</table>

| AFFECTED MAP PANEL | NUMBER: 09007C0342G | DATE: 8/28/2008 |

FLOODING SOURCE: OYSTER RIVER

APPROXIMATE LATITUDE & LONGITUDE OF PROPERTY: 41.287, -72.398
SOURCE OF LAT & LONG: GOOGLE EARTH
DATUM: WGS 84
# Map Search Results

## FEMA issued Flood Maps

<table>
<thead>
<tr>
<th>Map Item ID</th>
<th>Description</th>
<th>Effective Date</th>
<th>Show LOM</th>
<th>View</th>
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<tbody>
<tr>
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<td>07/23/2009</td>
<td></td>
<td><img src="View.png" alt="View" /></td>
</tr>
</tbody>
</table>
Your document is loading. Please be patient...
MapViewer - Desktop

- Desktop software that uses DFIRM databases or NFHL GIS data to view maps, look up attribute information and create custom maps.
- Suitable for users who don’t have GIS capability.
- Provides the ability to create and view custom flood hazard maps and make comments on preliminary DFIRMs.
National Flood Hazard Layer (NFHL) - updated

- GIS Database that contains the flood hazard map information from FEMA’s Flood Map Modernization program.
- Map data are from DFIRM databases and LOMRs.
- Provides users with DFIRM and LOMR data as one integrated set.
- Improvement in the usability of the NFHL WMS service and its implementation in Google Earth
- Updating of the NFHL to the 2012 FIRM Database schema
- Recent improvements make additional services available to the public for the first time, including access to the National Flood Hazard Layer (NFHL) through REST and WFS services.
NFHL data is available in the following forms:
- MapViewer – GeoPlatform
- Utility files for viewing NFHL data in Google Earth™
- Web Map Service (WMS) map layers, Web Feature Service (WFS) and REST service to create custom maps
- NFHL GIS datasets

NFHL digital flood hazard data can be used for official purposes.
MapViewer - Web

- Internet software used to view maps, look up attribute information and create custom maps and reports from the NFHL.
- Online data is updated daily and includes LOMCs.
- Utilizes FEMA’s GeoPlatform
- Provides the ability to view and print maps and reports from the NFHL.
FEMA GeoPlatform
Providing geospatial data and analytics in support of emergency management

Denver County Multi-Hazards Risk Assessment
FEMA’s National Flood Hazard Layer
FEMA Western US Wildfire Situation Map
FEMA Oklahoma Tornadoes Situation Map

GEOPLATFORM.gov FEMA is a partner of the FGDC’s National Geospatial Platform Visit: www.geoplatform.gov
Google Earth

New to the FEMA Map Service Center?
- General Information for all Products and Tools
- General Information for Flood Insurance
- Homeowners/Renters
- Real Estate/Flood Determination Agents
- Insurance Agents
- Engineers/Surveyors
- Federal/Exempt Customers

Try our Live Chat service!
Our staff is available for online chat Monday through Friday, 9:00 am to 5:00 pm Eastern Standard Time (Eastern Daylight Time). Click below to start chatting now.

Live chat by nGenera

More Information
- Documents, Publications & Forms
- Product Availability
- How do I find the flood map for my area?
- What is a FIRMsite?
- How do I find a LOMC?
- Definitions of FEMA Flood Zone Designations
- Product Information
- Price List
- How to Order
- Need Assistance?

NFHL
National Flood Hazard Layer (learn more)
Google Earth™

- Software that works with the NFHL WMS to show flood hazard data.
- Data available through Open GIS Consortium Web Mapping Service.
- Provides the ability to view custom combinations of flood hazard information from FEMA’s NFHL.
- View one or more layers available, including:
  - Flood hazard zones
  - Base Flood Elevations (BFEs)
  - Floodways
  - Community boundaries and names
  - FIRM and LOMR boundaries
  - Coastal Barrier Resource System (CBRS)
Google Earth™
Express Document Delivery (EDDIE)

- Available to Federal, State and local government officials and FEMA contractors
- Exempt customers are not required to pay for fees associated with digital products
  - Exempt customers include Federal, State and local government officials
- Provides a quicker and easier interface for downloading digital products from the MSC
- Download FIRMs, DFIRM databases, FIS reports and LOMCs without having to place an order with the MSC
Advantages

- Significantly faster and easier to use
- Bypasses the shopping cart/payment process required when using the map store
- View products at either the county or community level
- Search for products using map panel ID or Letter of Map Change (LOMC) case number
- Various filters: FIRMs, world files, LOMC types
- Supports automated downloads using GetRight™ download manager
Set up an EDDie account by registering with the MSC online at http://msc.fema.gov

Registration is free and benefits include:

- Ability to purchase MSC products
- Upcoming enhancement notifications
- Quick access to digital flood hazard information
EDDIE

Express Document Delivery (EDDIE) is an online facility provided by the FEMA Map Service Center for use by federal, state, and local government employees and FEMA contractors. Log on to this website using the same user id and password as you use for the main FEMA Map Service Center website. For help, contact MSC Customer Service at 1-877-336-2627.
<table>
<thead>
<tr>
<th>Download Now</th>
<th>View</th>
<th>Add to List</th>
<th>Show LOMC</th>
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Filter FIRMs

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<td>Flood Insurance Studies (FIS)</td>
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<td>Letters Of Map Change (LOMC)</td>
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Historic Map Options

- Include Latest Available Maps Only
- Include Latest Available Maps Only
- Include Historic Maps Only
- Include Both Latest Available and Historic Maps

more info
Filter LOMC Types

- Flood Insurance Rate Maps (FIRM)
- DFIRM Databases
- Flood Insurance Studies (FIS)
- Letters Of Map Change (LOMC)

View by LOMC Type:
- All LOMC Types
- LOMA
- LOMR
- LOMR-F
- LOMR-FW
- REVALIDATION

03-06-254
03-06-832
04-06-039
04-06-039
04-06-106
04-06-106
04-06-117
04-06-119
04-06-119
04-06-120
World Files

Flood Insurance Rate Maps (FIRM)
- DFIRM Databases
- Flood Insurance Studies (FIS)
- Letters Of Map Change (LOMC)

Historic Map Options
- Include Latest Available Maps Only

World File Options
- Don't Include World Files
- Include World Files
- Don't Include World Files
What if I want more information or need technical support?
For More Information

- **Digital Map Products**
  - FIRM Scan
    - How to Read a FIRM Tutorial: 
  - FIRMette
    - FIRMette Tutorial: 
      [http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=firmetteHelp_0&title=FIRMette%20Tutorial](http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=firmetteHelp_0&title=FIRMette%20Tutorial)
  - DFIRM Database
  - NFHL
    - [http://www.fema.gov/library/viewRecord.do?id=3286](http://www.fema.gov/library/viewRecord.do?id=3286)
    - [http://www.fema.gov/library/viewRecord.do?id=3291](http://www.fema.gov/library/viewRecord.do?id=3291)
    - [http://www.fema.gov/library/viewRecord.do?id=3292](http://www.fema.gov/library/viewRecord.do?id=3292)
    - [http://www.fema.gov/library/viewRecord.do?id=3289](http://www.fema.gov/library/viewRecord.do?id=3289)
    - [http://www.fema.gov/library/viewRecord.do?id=3293](http://www.fema.gov/library/viewRecord.do?id=3293)
For More Information

- **Digital Map Tools**
  - FIRMette – Desktop
  - FIRMette – Web
    - [http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=firmetteHelp_A&title=FIRMette](http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=firmetteHelp_A&title=FIRMette)
  - MapViewer – Desktop
    - [http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=mapviewerResources&title=MapViewer%20Resources](http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=mapviewerResources&title=MapViewer%20Resources)
  - MapViewer – Web
    - [http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=mapviewerResources&title=MapViewer%20Resources](http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=mapviewerResources&title=MapViewer%20Resources)
  - NFHL and Google Earth™
    - [http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=nfhlResources&title=NFHL%20Resources](http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&langId=-1&content=nfhlResources&title=NFHL%20Resources)
  - Express Document Delivery (EDDie)
For More Information

- FEMA’s Digital Flood Hazard Information
  - Digital Map Transition Reference page:
    - http://msc.fema.gov/webapp/wcs/stores/servlet/info?storeId=10001&catalogId=10001&languageId=-1&content=digitalVision&&title=Digital%20Map%20Transition
  
  - FEMA’s Use of Digital Flood Hazard Data policy
    - http://www.fema.gov/library/viewRecord.do?id=3235

- Moving to Digital Flood Hazard Information
  - http://www.fema.gov/library/viewRecord.do?id=3474&fromSearch=fromsearch
Technical Support

Call or e-mail...

- FEMA Map Information eXchange (FMIX)
  - FEMAMapSpecialist@riskmapcds.com
  - 1-877-FEMA MAP
  - Hours of operation: Monday – Friday, 8 a.m. – 6:30 p.m. ET
  - Self-service options available 24 hours a day, 7 days a week

The FMIX provides general flood hazard mapping and technical information, including:
- How to read a flood map
- How to obtain a flood map
- NFIP mapping products
- Mapping/GIS