WHAT IS THE FMIX?

The Federal Emergency Management Agency’s (FEMA) Map Information eXchange, or FMIX, was created in March 2010 by consolidating the contact center for the Map Service Center (MSC) into the existing FEMA Map Assistance Center (FMAC) to provide a one-stop shop for a variety of information, products, services and tools that support the National Flood Insurance Program (NFIP).

The FMAC was created in January 1999 to respond to the enormous volume of inquiries FEMA received about the NFIP.

WHO DOES THE FMIX SUPPORT?

The FMIX supports FEMA headquarters and regional offices, property owners, federal, state and local community officials, as well as insurance agents, Write Your Own agents (WYOs), lenders, realtors, engineers, surveyors, mapping partners and other stakeholders involved in producing, maintaining or using NFIP mapping products.

WHAT INFORMATION IS AVAILABLE FROM THE FMIX?

The FMIX serves as the eyes and ears for FEMA. As a result of vast interaction with stakeholders, the FMIX provides insight into establishing local support centers and provides input into outreach materials for the public on topics such as Electronic Letters of Map Amendment (eLOMA) and levees.

FMIX Map Specialists provide general information in the following areas:

- NFIP and FEMA’s flood hazard mapping programs
- Map amendments and revisions, which are written requests to modify a flood map and are also referred to as Letters of Map Change (LOMCs)
- Status of LOMC cases or studies, including historical LOMC facts, mapping reference information, and Letter of Determination Review (LODR) requests
- Flood hazard studies
- FEMA regulations and procedures
- Route calls to programmatic or technical subject matter experts for more detailed information
- NFIP mapping products

For more information on the FMIX, please visit: [http://www.fema.gov/plan/prevent/fhm/fmc_main.shtm](http://www.fema.gov/plan/prevent/fhm/fmc_main.shtm)

For more information on flood hazard maps, please visit: [http://www.fema.gov/plan/prevent/fhm/index.shtm](http://www.fema.gov/plan/prevent/fhm/index.shtm)